

How to complete Applicant Volunteer 18+ registration – Northern Ireland



This guide will cover:

- Preparing to register
- Creating a profile on JustGo
- How to purchase Applicant Volunteer 18+ Membership
- What happens next ...



Before you begin...

- We recommend you:
 - Copy or take a photo of page 2 of your signed and dated PIN Notification and ID Documentation form
 - The PIN Notification and ID Documentation form is included in the registration email you received, or you can access it at Specialolympics.ie/volunteer-forms
 - If you are or wish to volunteer in Northern Ireland, apply for an **enhanced** disclosure from AccessNI
 - See your registration email for details
 - Have your emergency contact details to hand
 - Take a passport sized, head and shoulders photo of yourself for your Digital (Membership) Pass



Before you begin...cont'd

- We recommend you:
 - Prepare the name and contact details of two individuals who will provide a reference for you
 - They must be over 18 years old, resident within the island of Ireland, have a contact number within the island of Ireland, are not a spouse or family member, know you at least 12 months
 - Copy or take a photo of your Sport Ireland or Sport Northen Ireland accredited Safeguarding 1 certificate – if you have one
 - If you do not have Sport Ireland or Sport Northen Ireland accredited Safeguarding 1, you can sign up for an SOI Safeguarding course at a later stage

Please note: A Sport Ireland or Sport Northern Ireland accredited Safeguarding 1 qualification is required in order to volunteer with Special Olympics Ireland

• Copy any relevant sport qualification you may have



When you are ready to proceed ...

• Go to www.specialolympics.ie

• Select '*Members Login'* under the Membership Menu Item



Note: You will be able to sign up to our membership system from this link



Sign up

Click 'Sign Up'





Create your profile

• Enter your personal details

	Special Olympics Ireland
Sign Up	
First Name	Last Name
Email Address	
Contact Number	
Date of Birth	
	Month A Vear A



Create your profile

• Create a **username**

- JustGo will populate this field with your email address
- Create a **password**
- Enter your current address

Password			0	The password should be a minimum of 8 characters in length. Password must contain: • a minimum of 1 letter(s) [a -z A - Z] • a minimum of 1 numeric character(s)
Address				[0 - 9] • a minimum of 1 special character(s) e.g. @#\$%^&*().
Country				
Ireland			~	
Address Line 1				
Address Line 2				
Town	County	Post Code		



Create your profile

Select 'Volunteer' under "In what capacity are you registering with Special Olympics Ireland?"

Select options:

- Volunteer if you are interested in volunteering in a Club or at Events
- Athlete if you are joining a SOI Club as an athlete or if you are a parent / guardian registering an athlete on their behalf.
- Special School / Service Staff if you are an employee or acting on behalf of School or Service that runs Special Olympics Programme
- 4. Inclusive Club Member member of an inclusive club registered with Special Olympics Ireland

In what capacity are you registering with Special Olympics Ireland?



- Choose 'Club', 'Event' or 'Both' under "Are you interested in volunteering for a Club or an Event?"
- If you choose '**Event**', skip to the slide titled '*Corporate Volunteer*'

Volunteer section

Are you interested in volunteering for a Club or an Event?

Club	¢
Club	
Event	
Both	





- Answer **'Yes'** or **'No'** to **'**Do you know the name of the club you are joining**'**
- If you know your club's name, click 'Request to Join'
- If you select '**No**' we will contact you, when you have completed your volunteer application





Select your club

- Search or scroll to find your club
- Click to select your club's name
- Click 'Done' in the top right corner





Corporate Volunteer

- Choose 'Yes' or 'No' under 'Are you volunteering through one of SOI corporate partners?"
- If you choose '**Yes**', please choose your 'Organisation Name'





Award Scheme

• If you are volunteering as part of an award scheme, choose the scheme





Click 'Sign Up'

Note!

After you click "Sign Up", please select Applicant Volunteer category where you will be asked to provide the rest of required information to continue your Volunteer Application process.

You will also receive an email asking you to confirm your email address and containing instructions should you require support with the registration process

Special Olympics Ireland is a sports organisation for people with an intellectual disability from the age of 4 years old.

Intellectual disability means a significantly reduced ability to understand new or complex information and to learn and apply new skills (impaired intelligence). This results in a reduced ability to cope independently (impaired social functioning), and begins before adulthood, typically before the age of 18, with a lasting effect on development.

> By clicking on Sign Up you agree to JustGo's Terms and Conditions of Use

To learn more about how JustGo protects your personal data please also read our Privacy Policy

Sign Up



Communication Preferences

- Select how we can contact you about our work
- You can choose more than one method

Agreements & Opt-ins		
← Back		
Communication Preferences	^	
Special Olympics Ireland Communications We would love to keep you updated about our work and let you know how you can help transform lives through sport. We may also keep you updated by post. You can opt-out or change your preferences at any time by unsubscribing or contacting us at preferences@specialolympics.ie.		
Select how you wish to be contacted below: Email Phone SMS		



Privacy Statement

- Read our data privacy statement
- Scroll to 'Accept & Continue' at the bottom of the statement





- Your profile will open onscreen
- If you selected a club it will be displayed under '*My Clubs*'

Note: by default a region will added to your profile





Complete Applicant Volunteer application

• Click '*Membership*' either on the red bar at the top of the screen or under '*My Profile*'





Click 'Applicant Volunteer'





• Ensure you have gathered all information listed

• Scroll down to continue

	MEMBER DETAILS	MEMBERSHIP
Categories > App	licant Volunteer > Applic	ant Volunteer 18+
- AF	- 100	
The Car		
Applicar	t - 10.	
voluntee	r 18+	
Benefits		
Support your	community	
 Avail of traini opportunities 	g	
Be part of a te	am	
 Make new frie 	nds	
 Learn new ski 	ls	
 Have fun 		
	Read more	
🥪 SELI	CTED	
Before you cont	nue with your registrati	on you will need to have the following items ready to upload.
If you do not alr	eady have the forms rec	quired below, please click here before you proceed.
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1. For applic		
1. For applic of your ide	ntity documents are rec	quired
1. For applic of your ide 2. For applic is required	entity documents are rec ints in Northern Ireland,	quired a dated and signed PIN Notification and ID Documentation Form
1. For applic of your ide 2. For applic is required 3. Passport s	entity documents are rec ints in Northern Ireland, zed quality photograph	quired , a dated and signed PIN Notification and ID Documentation Form (head and shoulders, against a plain, well lit background – can b
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• Click '*Northern Ireland*' to choose the jurisdiction where you plan on volunteering

1. Jurisdiction
Where do you plan on volunteering? \star
 Northern Ireland Republic of Ireland



- To facilitate recent changes to AccessNI processes:
 - Please answer Yes/No to whether you applied for your enhanced disclosure prior to April 3rd 2025

Did you apply for an AccessNI Enhanced Disclosure prior to April 3rd 2025? *



 Click 'Upload' to submit your 'PIN Notification and ID Documentation Form'





- Enter your Middle name and/or your maiden name if you have one
- Confirm that you have applied for an enhanced AccessNI disclosure

OVERVIEW		
Start date		
08/04/20	25	曲
Expiry date	2	
07/07/20	25	
ID Valid	ation Form a	and AccessNI Invitation/
ID Valid PIN Not	ation Form a ification and m that I have app ure and if I applie	and AccessNI Invitation/ d ID Documentation Form plied for an enhanced AccessNI ad prior to 3rd April 2025, I have
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ID Valid PIN Not I confirm discloss include Upload all j and Access ID Docume	ation Form a ification and m that I have app ure and if I applie d the application coages of your com NI Invitation or s entation Form bef	and AccessNI Invitation/ d ID Documentation Form blied for an enhanced AccessNI ed prior to 3rd April 2025, I have reference on my form ± impleted & witnessed ID Validation Form signed and dated PIN Notification and fore you click Save in the top right corner



 Click the grey box displaying [']Drag file(s) here or click to upload' to submit a photo of your completed and witnessed [']PIN Notification and ID Documentation Form'

Note: If you are uploading a photo from your phone you should find the photo in your Gallery or your Photos app





Click 'Save' in the top right corner

Setup credential		√ Save
ID Validation Form and A	accessNI Invitation	
OVERVIEW		
Start date		
08/04/2025	曲	
Expiry date		
07/07/2025	曲	
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JaneDoePINNotific	ationandIDDocumentationForm.docx	£ 🗎
C	rag file(s) here or click to upload	



- Your '*ID Validation Form and AccessNI Invitation*' credential contains your '*PIN Notification and ID Documentation Form*' and is displayed Pending Approval
- When your application is submitted we will process all Pending Credentials







- Hover over the photo to see 'Upload Photo'
- Your photo must be:
 - Passport style
 - Head and Shoulders
 - Against a plain well lit background





- Drag the photo to centre it
- You can manipulate the photo by:
 - Rotation
 - Zoom
- Click '*Done*' when you photo meets requirements





Click to 'Confirm' the photo you uploaded is an accurate image of you

2. Photo

Photo Requirements

Photo must be passport sized quality photograph (head and shoulders, against a plain well lit background - can be taken on your camera phone)

Please upload your photo - click the box below



Photo confirmation

Please click Confirm below to confirm likeness of your image



Current (0) Expired (0)

G You have no active.



- Tick to:
 - Confirm the photo uploaded is an accurate likeness of you
 - Confirm that the uploaded photo meets passport quality requirements
- Click 'Save' in the top right corner

×	Setup credential
	Volunteer Photo
	OVERVIEW
	Start date
	28/02/2025
(I confirm that the uploaded photograph is an accurate likeness of me *
	 I confirm that the uploaded photograph meets passport quality requirements *



References

- You must submit the contact details of two referees, who:
 - Are over 18 years of age
 - Are not a spouse or family member
 - Reside in Ireland or Northern Ireland
 - Have a contact number on the island of Ireland
 - Know you at least 12 months
- Click 'Add 1st Reference' then click 'Add 2nd Reference' to submit details

3. References You are required to add the name and contact phone number of two individuals who will provide a reference on your behalf. Each person should be over 18 years of age, resident in Ireland or Northern Ireland, have a contact number within the island of Ireland, are not a spouse or family member and know you at least 12 months 1st Referee Details Please add Referee details below Current (0) Expired (0) G You have no active. 2nd Referee Details Please add Referee details below Current (0) Expired (0) G You have no active.



- Enter referee contact details
- Click 'Save' in the top right corner
- Repeat for Volunteer 2nd Reference

×	Setup credential		Save
	Volunteer 1st Reference		
	OVERVIEW		
	Start date		
	28/02/2025		
	You are required to add the n individual who will provide a should be over 18 years of ac Ireland, have a contact numb	ame and contact number of an reference on your behalf. They le, resident in Ireland or Northern er within the island of Ireland, are not	
	a spouse or family member a	nd know you at least 12 months	
	a spouse or family member a	nd know you at least 12 months	
	a spouse or family member a Full Name * Phil Jones	nd know you at least 12 months	
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	a spouse or family member a Full Name * Phil Jones Email Address Contact Number * 0881234567 Relationship to you * Employer	nd know you at least 12 months	



Emergency Contact

• Enter your emergency contact details

4. Emergency Contact Information		
First name *	Last name \star	
Email address		
Contact number *	Relationship *	•





- All SOI volunteers must hold a valid Sport Ireland or Sport Northern Ireland Safeguarding 1 qualification
- If you have an existing Safeguarding certificate answer 'Yes' to submit the certificate
- If you do not have a Safeguarding certificate answer '*No*', you will be given an opportunity to sign up for a course after you submit your volunteer application





Click '*Upload*' to submit your Safeguarding certificate

5. Safeguarding

Special Olympics volunteers are required to hold a valid Safeguarding qualification. This is best practice to ensure the safety of our athletes and volunteers.

Please note we cannot accept Tusla/HSE/NHS Safeguarding certificates as they are not sport specific.

Do you hold a valid Safeguarding Certificate issued via Sport Ireland or Sport NI?



Upload Safeguarding Certificate(s) Click upload to upload your Safeguarding Certificate (s)



Current (0) Expired (0)

You have no active.



• Click to select the certification you wish to submit

Select a credential type	
Credential Category	
All	\$
C Type here to search	
Designated Safeguarding Children's Officer (DSCO) (NI)	Ø
Safeguarding 1 - Child Welfare & Protection Basic Awareness Workshop	Ø
Safeguarding 2 - Club Children's Officer	Ø
Safeguarding 3 - Designated Liaison Person	Ø
Safeguarding Children & Young People Workshop (NI)	Ø



Enter the date of your course as the 'Start Date'

- The expiry date of your certificate will fill automatically
- Complete required fields
- Ensure all information on your certificate is clearly visible in the photo submitted
- Click 'Save' in the top right corner





- If you hold a Sports Qualification in any SOI sport, select 'Yes'
- Click 'Add' to submit your qualification





- Click to select the relevant qualification
- You can filter using Credential Category if you wish
- You may need to scroll to see all qualifications

Select a credential type								
Credential Category								
All	¢							
Q. Type here to search								
ASQ Level 1 Award in Coaching Golf	0							
ASQ Level 2 Certificate in Coaching Golf	0							
Athlete Code of Ethics & Good Practice	0							
Athlete Leadership Mentor Training	٢							
Athletics Leader Course / Leader In Running Fitness	0							
Athletics-AAI Level 3/IAAF Level IV	0							
Athletics-Assistant Coach Course	0							
Athletics-Assistant Coach or Athletics Leader Course	0							
Athletics-Level 1 Course / Athletics Coach	0							
Athletics-Level 2 Course	0							
Athletics-Official-Introduction Level-Field Events	Ø							



- Enter all required details
- Submit proof of your qualification
- Click 'Save' in the top right corner

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thletics-Level 2 Course	
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ead Coach	
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ertification Name (if different from selected)	
pires	
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ertificate Number	
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- Enter your medical qualification, if you hold a medical qualification and wish to volunteer in a medical capacity
- Click 'Add' to submit your registration information

Do you have a	medical / healthcare background and would like to	
/olun <u>teer in</u> ti	is capacity? *	
Yes	•	
\sim		
Are vou a qua	ified	
Nurse		
Nurse - RN	ID	
Doctor		
Paramedio		
Other		
MED - Nurs	e	
Please provid	e registration info	
Add)	
Current (0)	Expired (0)	



• Click '**Agree**' to read and agree to SOI's Volunteer Agreement





- Click to confirm you have read and understood the volunteer agreement
- Click the link to read the 'SOI Code of Conduct'
- Confirm that you have read and agree to abide by the code of conduct
- Click 'Save' in the top right corner

Setup credential Save 14 CONCERNS AND COMPLAINTS 14.1 Volunteers are encouraged to speak to the staff member that they are working with on an activity/event or project, i.e. their SOI contact person, when they feel unsure about anything they are asked to undertake. 14.2 If any volunteer has a complaint, it should be addressed initially by the SOI contact person. 14.3 If the matter is not resolved to the volunteer's satisfaction, they may raise the matter to the relevant Regional or Department Director, who will try to resolve at this informal stage. You can contact us via our feedback form on our website, in writing or by telephone. 14.4 Our process encourages resolution through informal means. However, if you remain dissatisfied, and having completed the steps above (145.2 & 145.3), you may submit a formal complaint in writing, briefly describing what your complaint is about stating relevant dates and times, if applicable. We ask that this complaint is submitted using the Special Olympics Ireland's Complaint Form which will be sent directly to you. 14.5 If a complaint is made against a volunteer then, after investigation, the volunteer has the right to be informed of the nature of such a complaint. A senior member of staff will take appropriate action I have read and understood the above provisio signing I agree to adhere to them. I consent to the ssind ny personal data for the purposes of SOI Code of Cond ad SOI Code of Conduct and agree to abide by it.



Click 'Add' to advise us regarding the use of your likeness





- Answer 'Yes' or 'No' to indicate your preference on SOI use of your likeness
- Answer 'Yes' or 'No' to indicate you understand that you can withdraw or change your consent at any time
- Click 'Save' in the top right corner





 Click 'Confirm' to acknowledge that you understand the requirements of the Volunteer Application Process





- Tick to confirm you understand that you must complete the full registration process prior to attending any SOI Club or Event
- Click 'Save' in the top right corner

×	Setup credential	✓ Save					
	Volunteer Forms						
	OVERVIEW						
	Start date						
	28/02/2025						
(I understand that I am required to complete the full registration process, including upload of my photo (all ages) as well as Safeguarding training (all ages), Vetting (over 16), Parental Consent (under 18) before I am eligible to volunteer with Special Olympics. *						



Finish & Submit application

- Click '*Finish*' to submit your application
- Ensure you complete the 'checkout' process
 - There is no charge

Note: after you click "Finish" below, **you must** then click "Yes" on the pop-up that appears and continue to the "Cart". You will not be asked for payment and no card details will be requested but you need to complete the "checkout" process fully to add the applicant membership



 If you do not complete the *'Checkout'* process your application will not be submitted for processing



Checkout

• Click 'Yes, Proceed to Cart'





- Click 'Complete Order'
- There is no charge involved

out & Payment							
		1 Order Review	2 Confirm Payment				
w is a summary of your o	order, please review an	then select a payment option.					
Order Summary							
otal items	1					VISA DEC	
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TEM SUMMARY				QTY	NET TOTAL	TAX	то
Applicat	nt Volunteer 18+ (Ja	ne Doe)					
Special Ol intellectua lives of Sp enable ath Volunteeri	ympics Ireland is a volum il disability. We welcome becial Olympics athletes i iletes to achieve, develop ing is fun and rewarding.	eer-led sports organisation for children i our involvement and contribution as a v their local communities across the isla learn new skills, make friends and realis ou will receive personal satisfaction fro	and adults with an olunteer to help change the nd. As a volunteer, you se their full potential. m involvement.	1	€0.00	€0.00	€
🛓 Save	for Later X Remove						



- You will receive an onscreen Payment is successful message
- You will also receive an email with the subject 'Special Olympics Ireland Membership Confirmation'

Theckout & Payment							
	0 Order Review 2 Confirm Payment						
Thank you, your payment has been successful 🗸							
	Your reference number is PR014155 and we'll send a confirmation email with detail to						
Back to cart Home							
Download a PDF Receipt							
ITEM SUMMARY		QTY	NET TOTAL	TAX	TOTAL		
	Applicant Volunteer 18+ (Jane Doe) Special Olympics Ireland is a volunteer-led sports organisation for children and adults with an intellectual disability. We velcome your involvement and contribution as a volunteer to help change the lives of Special Olympics athletes in their local communities across the island. As a volunteer, you enable athletes to achieve, develop, learn new skills, make friends and realist ether full potential. Volunteering is fun and rewarding. You will receive personal satisfaction from involvement.	1	€0.00	€0.00	€0.00		



Next steps

- The Volunteer department will begin to process your application
- If your documents are not in order, we will be in contact with further instructions
- If you do not have a Safeguarding qualification, you will be contacted with steps on signing up to a course
- If you have any questions, please contact volunteers@specialolympics.ie